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**From:** Nassif, Julianne (DPH)  
**Sent:** Monday, October 26, 2009 4:37 PM  
**To:** Hanchett, James (DPH)  
**Subject:** Re: MS 5972A

Jim,  
If we need to have the instrument operational to do our jobsk then yes put in a po for a repair. I cankt imagine having a lot of equipment money this year, but we'll put a new gc/ms at the top of the list.  
Julie

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**From:** Hanchett, James (DPH)  
**To:** Nassif, Julianne (DPH)  
**Sent:** Mon Oct 26 11:08:24 2009  
**Subject:** MS 5972A

Hi Julie,

We have had problems with our oldest MS (5972A) for over a month. It seems to run when it wants too. I got a quote from Agilent and it will cost \$1700 for a service call, the problem is the instrument is out of support. They have some parts but if it's a board we will have to find the part from another source. Do you want me to get a PO number and try to get it fixed?

Thanks,

Jim